



WESTERN MICHIGAN
 **ADULT & TEEN CHALLENGE**

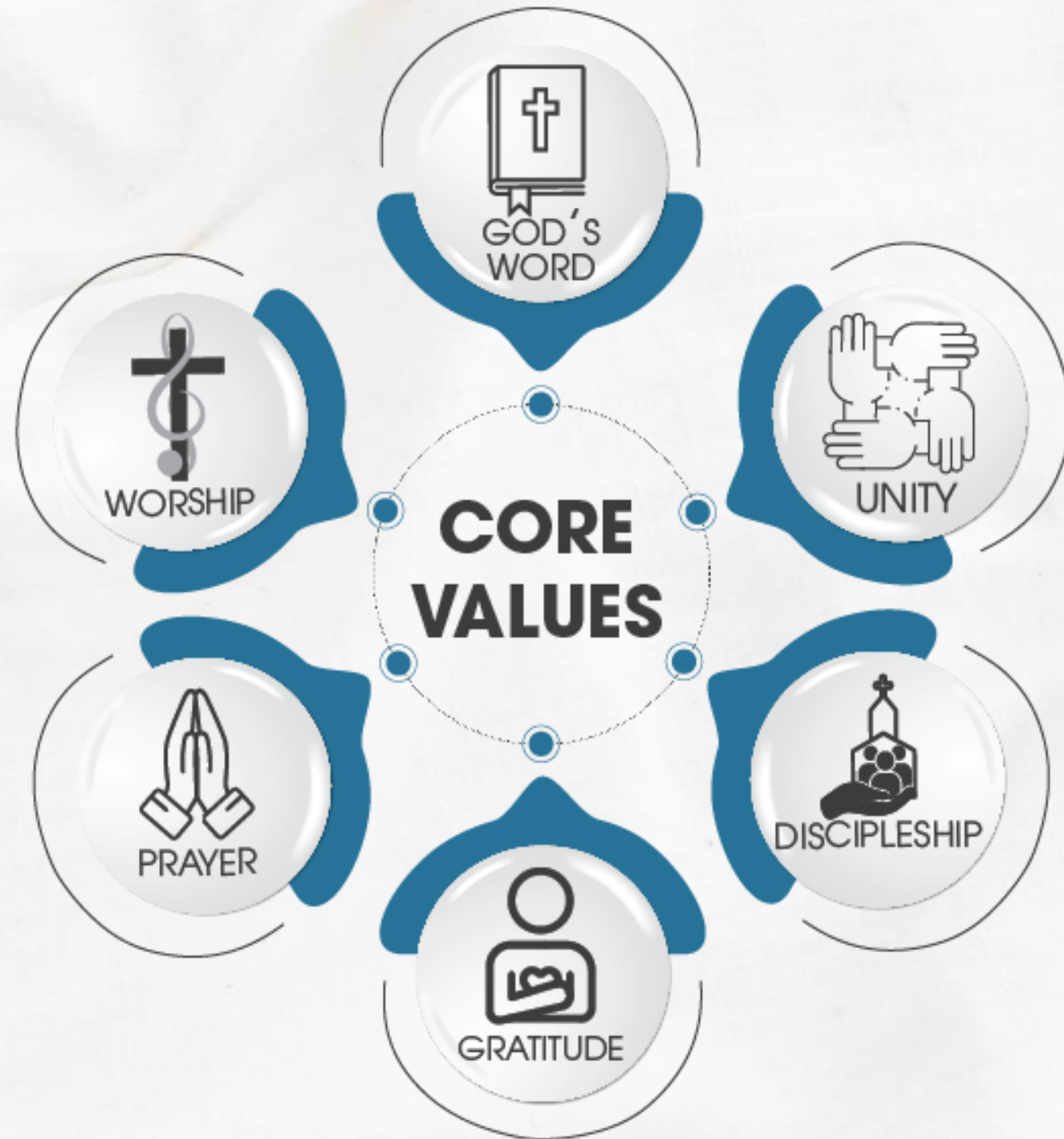
WELCOME TO
WESTERN MICHIGAN
ADULT & TEEN CHALLENGE
FAMILY ORIENTATION

MISSION STATEMENT

We exist to develop a life in Christ,
with the hope and freedom that is
found in Him.

MINISTRY SCRIPTURE

This means that anyone who belongs
to Christ has become a new person.
The old life is gone; a new life has
begun! *2 Corinthians 5:17*



EXECUTIVE TEAM



Pastor Ron McClain
Executive Director



Pastor Joshua Griffith
Pastor of Evangelism & Outreach



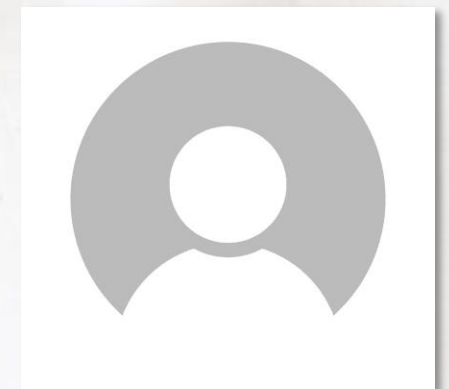
Pastor Bill Payette
Men's Supervisor



Sandy Modena
*Women's Supervisor/
Finance*



Pastor Del Yoder
Director of Education



Lisa Day
*Assistant Women's
Supervisor*

MEN'S CAMPUS



440 E Pontaluna Road
Muskegon, Michigan 49444
231.798.7927

Men's Center Care Team:

- Pastor Bill Payette - *Men's Supervisor / Campus Pastor*
- Pastor Joshua Griffith – *Pastor of Evangelism & Outreach / Campus Pastor*
- Pastor Del Yoder – *Director of Education / Campus Pastor*
- Pastor Sam Bombara – *Campus Pastor*
- Ian McClain – *Work Study Supervisor*
- 4 – 5 Interns who cover various responsibilities including, but not limited to:
 - Daily Oversight
 - Intake
 - Work Study
 - Small Groups
 - Exercise & Nutrition

WOMEN'S CAMPUS



To Contact: 231.798.2702

Women's Center Care Team:

- Sandy Modena – *Women's Supervisor*
- Lisa Day – *Assistant Supervisor*
- Missy Sparks – *Office Administrator*
- Kay Haddon – *Mentor*
- Lisa Day – *Intake Coordinator*
- 4 – 5 Interns who cover various responsibilities including, but not limited to:
 - Daily Oversight
 - Work Duties
 - Small Groups
 - Exercise & Nutrition

FINANCIAL COMMITMENT

Induction Fee: \$1,000

The induction fee is non-refundable and must be paid in full before students can access personal account funds for store runs, merchandise, outings, or other expenses.

Transportation Fee: Varies *(based on location)*

The transportation fee covers bus fare only.

Shuttle Fee: \$150

The shuttle fee is a flat rate charged for transportation to the Grand Rapids bus station for students who exit the program. For students residing in Muskegon County, the shuttle fee is \$50.

Laundry Fee: \$25/month

Covers detergent, supplies, and machine use to ensure students have regular access to clean laundry throughout the program.

TYPICAL DAY

- **WAKE UP**
- **BREAKFAST**
- **CHAPEL**
- **CLASS**
- **LUNCH**
- **WORK STUDY**
- **DINNER**
- **PRAYER**
- **STUDY HALL**
- **DORM LIFE**
- **LIGHTS OUT**

FAMILY VISITATION GUIDE

At Western Michigan Adult & Teen Challenge, we believe freedom and restoration happen through partnership—between your loved one, our team, and you. Our visitation policies are designed to support growth, accountability, and healing.

By working together, we can help bring lasting change in your loved one's life. Thank you for joining us in this transformative journey through Christ.

Phone Calls, Letters, and Visits

During a student's first 14 days, phone calls, letters and visits are not allowed. After eligible family members have attended their family visitation orientation, and at least 14 days have passed since the student entry into the program, students may send and receive letters at any time. Phone calls and in person visits, however, are permitted only on Saturdays.

- Phone calls will be allowed to approved family members and extended family members
- Phone calls are made on Saturdays between 10:30am - 1:30pm
- All letters, incoming and outgoing, are reviewed and must be approved by staff
- Family Visitation Orientation is **mandatory** for eligible visitors (18 yrs and older)
- Visits are always on Saturday
 - 2:00pm - 4:00pm
 - Smoking/Vaping is NOT allowed
 - Visitors are requested to dress modestly
 - Residents are NOT allowed to leave the program with their guests; this includes going to the car for any reason. Additionally, once the guest enters the facility they will not be allowed to go back to their car.
 - Visitor cell phones are not permitted at visits - please leave in vehicle

Holiday Visits

On approved holidays, all residents who have been here longer than 14 days, are eligible to have visitation

- Approved holidays: New Year's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day
- Times for Visitation: 1pm - 4pm
- For all residents who have been in the program 14 days or less, the only holiday visitation they are granted is Christmas Day

Pastoral Visits

Pastors may visit a student at times other than the scheduled Saturday visitation by contacting the center to set up a time - pastoral visits are Monday - Thursday, 1pm - 4pm for one hour.

Passes

Students are eligible for passes after 4 months in the program and are required to follow the policies and guidelines of Western Michigan Adult & Teen Challenge while on pass.

Church Attendance

Both the men's and women's centers attend services at local churches.

- Specific service locations and times can be obtained by contacting the staff at your loved one's center.
- Families are welcome to join their loved ones after the student has been in the program for 30 days or more.
- A designated seating area will be provided, and students must return to their group immediately after the service.
- To maintain focus and minimize disruptions, students are expected to be seated promptly, remain in their seats, and avoid exiting during the service.

Student Accounts

Students are not allowed to carry money while enrolled in the program. Instead, accounts are set up, and funds are managed and disbursed by a Western Michigan Adult & Teen Challenge staff member:

- Personal accounts (only allowed after the induction and transportation fees are paid in full)
 - store run is done bi-weekly for personal and needed items
- Medical funds can be accessed even if the induction fee is not paid in full. Monies may be used for prescription refills, doctor's appointments, transportation reimbursement and court ordered testing.

No money should be given directly to students. To add funds to a student's account, please make checks payable to "Western Michigan Adult & Teen Challenge," noting the student's name and whether the funds are for personal or medical use. Mail checks to:

Western Michigan Adult & Teen Challenge 440 E Pontaluna Road, Muskegon, Michigan 49444

Electronic options for adding funds are also available on our website at www.wm-tc.com

If a student permanently leaves the program, any remaining balance will be refunded within 30 days upon request.

Support Hope and Healing

Western Michigan Adult & Teen Challenge is a 501(c)3 non-profit organization dedicated to providing hope and healing for those bound by addiction. Our annual fundraisers play a vital role in supporting our ministry. These events aim to: (1) Spread awareness about our program and mission to the community. (2) Raise the financial resources needed to operate our 1-year residential program. We need your partnership to make these events a success! For event details, visit www.wm-tc.com and save it as a favorite. Be sure to follow us on social media and subscribe to our quarterly newsletter to stay updated and connected. Together, we can transform lives!

Visitation Reminder: No Beverages Permitted

To support consistency, accountability, and student wellness,
outside beverages are not permitted during visitation.

This includes coffee, tea, soft drinks, energy drinks, or specialty drinks of any kind.

Thank you for helping us maintain a healthy and distraction-free environment where every student can focus on growth and transformation.

Visitation Guidelines and Practices

To ensure your visit to Western Michigan Adult & Teen Challenge is a positive and uplifting experience for everyone, we ask that you follow these guidelines:

- Visits are held on **Saturdays only**.
- **Prohibited items** include drugs, alcohol, tobacco products (including vapes and e-cigarettes), and electronic devices (cell phones, radios, tablets, etc.). Visitors' phones must remain in their vehicle during the visit.
- Students are not allowed to **chew gum, use cell phones, or leave the premises** with visitors, including walking visitors to the parking lot, without the Supervisor's approval.
- **Behavioral expectations**
 - Visitors under the influence of drugs or alcohol are not allowed on the property.
 - Public displays of affection are limited to an initial and closing hug or kiss.
 - Vulgar or profane language is not permitted.
 - Visiting in vehicles is not allowed.
- **Food policy:** All perishable food must be eaten during the visit. Leftovers must be taken home by the visitor. Food donations must go through the Kitchen Supervisor.
- **Items for students:** All items, including mail, stamps, money, music, literature, or other miscellaneous items, must be approved by staff before being given to the student.
- **Photography and music:** Taking photos of students is not permitted, as they only authorize photos for program use. Radios, instruments, and music players are also not allowed.
- Students and visitors are not allowed to exchange unauthorized mail or make unapproved phone calls.

Thank you for helping us create a safe and respectful environment for all. If you have questions, please contact the staff.



Family Resource Guide
Partnering Together for Transformation

Program Questions & Concerns

- Please reach out to the Program Supervisor, Mon–Fri, 9:00 a.m.–5:00 p.m.
- Weekend visits are set aside for family connection
- Staff/Interns on duty during visits are not able to handle questions or policy matters

Questions?

Thank you
God Bless